

# Digital Workspace Platform



# Our integrated, modular capabilities help small businesses create high performance distributed teams!

The **ProjexTeam** <sup>™</sup> **Digital Workspace** provides essential functionality for small businesses to empower internal and external teams to collaborate, communicate, coordinate and control business functions from anywhere and on any device. The web-based platform can be used to create, store, organize, share and access information for a wide range of common use cases, including:

- Sales portals
- Customer portals
- Service delivery portals
- Enterprise mobility portals
- Online training centers
- Wholesale ecommerce portals
- Investor relations portals



# projexteam

ProjexTeam<sup>™</sup> is WordPress-based, open source software, allowing quick, cost effective customization:

- **Brand it** Let everyone know ProjexTeam™ is YOUR dBusiness platform, not ours.
- Customize it Add/edit/delete content and extend functionality to suit your business needs.
- Expand it Start small ... add features as needed to execute your business strategy, including five functional business process platforms.

### ProjexTeam™ Digital Workspace At-a-Glance:

The ProjexTeam™ Digital Workspace is designed to dramatically improve the productivity and effectiveness of distributed work teams. The platform provides a private (company-specific), access controlled (login required), scaleable (1 – 1000+ users) environment to facilitate knowledge sharing, collaboration and communication between internal staff members and external business partners. The platform is fully customizable to meet your specific functionality requirements and budget.

Your ProjexTeam™ Digital Workspace can be configured as a standalone portal, but it also includes our comprehensive web development toolkit, providing all the tools needed to optimize distributed work team performance AND deliver superior, web-based customer service and support:

#### **Extranet Portal**

Most of your team's activities will be centered around a branded, access-controlled extranet. Your extranet portal provides convenient, 24/7/365 access to shared tools and resources, serving as a central repository for the latest information available:

#### **Resources:**

- Document library
- Help desk/support ticket system
- Frequently asked questions (FAQ) feature
- Project planning tools (ProjexPlanner<sup>TM</sup>)
- Activity tracker (ProjexPress®)
- Video archives feature

#### **Collaboration tools:**

- Activity streams
- News/insights section
- Team events calendar
- Team directory
- User groups
- Forums

#### **Online training center:**

- Preloaded courses
- Tools for creating/importing new courses
- Question bank/quiz delivery and grading tools
- Media attachments for learning support
- Trainer/trainee messaging tools
- Course analytics

#### **Virtual Office (optional)**

The ProjexTeam™ Digital Workspace includes a private office space for your team within our virtual operations center. We can also establish a completely separate virtual office instance for your organization, providing a unique URL and single sign-on (SSO) from your extranet portal to your virtual office.

#### **Key features:**

- Presence
- Hands-free audio
- Instantaneous meetings
- Simultaneous screen sharing
- High-definition video conferencing
- Unlimited guest access
- Live chat



## Your Digital Transformation Partner ... since 1994

## **Projex IMC**

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