

Integrated Management Center



Connecting clients to subject matter experts for efficient digital delivery of professional and technical services ... on demand!

The **Projex Integrated Management Center** provides a one-stop, personalized experience for clients seeking professional and technical services ... and an efficient, integrated workflow for Projex IMC.

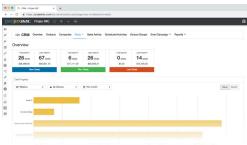
The IMC includes a virtual office environment integrated with our Digital Workspace and Service Automation platform.

The virtual office environment is an online workplace where our project managers and subject matter experts meet with clients face to face, screen to screen, individually or in teams, on demand.

The Digital Workspace includes collaboration and communication capabilities to support projects and tasks. The Service Delivery Automation platform manages the inquiry to accounting workflow.

The result? The IMC eliminates travel and wait time, reduces overhead and makes experts available when you need them ... at significantly lower cost than legacy brick & mortar consulting and technology services.





Projex Integrated Management Center At-a-Glance:

Our Integrated Management Center facilitates rapid, cost-effective, digital delivery of professional and technical services, on demand. Unlike point software solutions and legacy consulting engagements, Projex IMC utilizes our own dBusiness platform to connect clients to resources in real time, eliminating travel costs, information silos and other costly overhead expenses. Key features include:

Virtual offices

- Presence/online workplace
- Private meeting spaces
- Audio/video conferencing tools
- Persistent meeting tools
- Screen sharing
- Chat

Service delivery automation

- Inquiry routing
- Lead management
- · Opportunity management
- Proposal development/delivery
- Contract/project management
- Service ticket/task management
- Expense/activity tracking
- Accounting

Digital workplace

- Planning tools
- Execution tools/software
- Document management tools
- Group collaboration tools
- Online training center
- Private hubs
- Invoicing



Our <u>Integrated Management Center improves team productivity and</u> effectiveness, eliminates wasteful expenses and accelerates the delivery of professional and technical services.

Call, write or visit us online to learn more about Projex IMC and how we can help your business execute high performance:

Your Digital Transformation Partner ... since 1994

Projex IMC

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